

1. The prize draw is open to installers of BT Redcare GSM and Classic products in Great Britain, who are UK residents aged 18 years or over, who, from 1<sup>st</sup> October 2017 to 5pm on 31<sup>st</sup> March 2018, place an order on BT's electronic trading system for a BT Redcare GSM or Classic product and, during that period, install the product on a customer's premises (other than as a replacement for an existing product). It is also open to free entries by UK residents aged 18 years or over as set out below with no purchase or installation necessary. However, it is not open to employees of the Promoter, their families, agents or any third party directly associated with administration of the prize draw.
2. Following installation of Redcare GSM, Redcare Classic or Redcare Classic Fire, you may register for entry here – [www.formwize.com/classicgsm](http://www.formwize.com/classicgsm). One entry is allowed for each product installed. Entries may also be submitted by post to BT Redcare, pp HWH846, PO Box 67501, BT Centre, London EC1P 1PG marked "BT Redcare Prize Draw". Only one entry per household may be submitted by post each month from October 2017 to March 2018.
3. The opening date for entries is 9am on Monday 2<sup>nd</sup> October 2017. A prize draw will be held each calendar month from October 2017 to March 2018. The closing date of each prize draw is 5pm on the last day of the month. Entries received after the end of a month will be entered in the next month's draw, save in the case of entries submitted after 5pm on 31<sup>st</sup> March 2018, which will be invalid.
4. If for any reason a technical interruption or fault prevents completion of an order or a registration, any incomplete registration will not be considered valid for entry into the prize draw. The Promoter accepts no responsibility for any registrations which are not completed or received for any reason.
5. Two winners will be chosen by random draw supervised by an independent person following each month end.
6. The two winners will each receive 2 tickets to an event chosen by the Promoter at a venue such as the O2, Wembley, Twickenham, Lords or the Liverpool Echo Arena. Winners are responsible for any travel and accommodation costs.
7. The winners will be notified by email or telephone (using details provided at entry) within one week of the date of the draw and must provide a valid email address to claim their prize. If a winner does not respond to the Promoter within 14 days of being notified by the Promoter, then the winner's prize will be forfeited; the Promoter may select another winner in accordance with the process described above.
8. The prize will be sent to the winner by post within 30 days of being notified of their win. The Promoter is not responsible for any failure in the postal service.
9. The prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered.
10. The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
11. The winners' names and counties in any month can be obtained by sending an email to [btredcaremarketing@bt.com](mailto:btredcaremarketing@bt.com) within 2 months after the closing date of each prize draw.
12. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.
13. The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
14. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter or anyone it

is responsible for. Your statutory rights are not affected.

**15.** Winners may be required to participate in publicity related to the prize draw which may include the publication of their name and photograph in any media.

**16.** Personal data supplied during the course of this promotion may be  
(a) used by the Promotor for its own internal purposes, including marketing of BT Redcare products and services, and as set out as part of the registration process for this prize draw; and  
(b) passed on to third party suppliers insofar as required for fulfilment/delivery/arrangement of the prize.

**17.** The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.

**18.** The Promoter of this prize draw is British Telecommunications plc of 81 Newgate Street, London EC4A 7AJ.